



000-438

**(Applying Fundamentals of Tivoli Business Automation Management
2008)**

Total Questions: 92

Last Updated: Jan 29, 2008

Document version: 8.27.11

Thanks for purchasing techXams' Study Guide,

techXams' 000-438 study guide is a comprehensive compilation of questions and answers that have been developed by our team of certified professionals. In order to prepare for the actual exam, all you need is to study the content of this guide. An average of approximately 10 to 20 hours should be spent to study this guide and you will surely pass your exam. It's our guarantee.

Disclaimer

Neither this guide nor any material in this guide is sponsored, endorsed or affiliated with any of the respective vendor. All trademarks are properties of their respective owners.

Guarantee

If you study this guide properly and still unable to pass the exam, please send us a scanned copy of your official score at: refund@techeXams.ws. We will happily reimburse the cost of this study guide or send you an exchange of study guide of your choice free of cost.

Feedback

If you find any possible improvement, then please do let us know. We are always interested in improving the quality of this product. Feedback can be send at: feedback@techeXams.ws

Copyright

techXams holds the copyright of this material. techXams grants you a limited license to view and study this material, either for personal or commercial use. Unauthorized reproduction or distribution of this material, or any portion thereof, may result in severe civil and criminal penalties, and will be prosecuted to the maximum extent possible under law.

Question: 1

What is an important factor when deploying a business automation solution into a customer environment?

- A. Determine if a business automation solution was previously attempted
- B. Redefine the current workflows and practices used by the customer for business automation
- C. Gather the requirements for which business automation solutions will be deployed at a later date
- D. Set the expectations so that the client's strategic goals are clearly defined and are met by the business automation solution

Answer: D

Question: 2

A client core business is to supply widgets to the customer. An order desk is located in Florida, where desktops are used by employees for general Lotus Notes e-mail, Lotus Sametime, and an Order Application from customers who call in orders by telephone. The client has a data center located in Oregon. It contains a distributed environment running Lotus Notes and Lotus Sametime and a distributed environment running JD Edwards EnterpriseOne ERP. It has a DB2 database on a mainframe that contains their product information and stock, and a distributed environment that runs the Order Application. The client has a distribution center in Illinois. It contains a distributed front-end for the Order Application, which prints orders and allows the distribution center to update the amount of stock. Orders are fulfilled by the distribution center and mailed directly to the customer. Stock is also received and updated by the distribution center. The IT group responsible for the Order Application wants to implement Change Management and target the Order Application as the first application to manage. Who are two Order Applications customers? (Choose two.)

- A. The distribution center in Illinois
- B. Customers who call in their orders
- C. The mainframe system administrators
- D. End users in the order desk environment
- E. The Order Application distributed environment system administrators

Answer: B, D

Question: 3

While scheduling the introductory meeting with a company, who should be the client contact for invitations to the introductory meeting?

- A. The technical contact
- B. The process manager
- C. The customer sponsor
- D. The administrative assistant to the process manager

2

Answer: C

Question: 4

In Business Automation, which of the following is a security requirement?

- A. Automations
- B. Network events
- C. Functional requirements
- D. Non-functional requirements

Availability, and

000-438 Demo Exam

Answer: D

Question: 5

What is a benefit of using a Business Automation Manager?

- A. Easier to obtain
- B. More likely to be used
- C. Greater likelihood of success
- D. Easier to adapt to changes

Answer: A

Question: 6

Which two pieces of information are required to create a role within an organization? (Choose two)

- A. Roles
- B. Stakeholders
- C. Requirements
- D. Responsibilities

within an

Answer: A, D