



000-637

(Requirements Management with Use Cases)

Total Questions: 111

Last Updated: Jan 05, 2007

Document version: 8.27.11

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Question: 1

Given: Consider the following set of initial user requests from a telephone company about a new customer service system: * The telephone company customer service system shall be able to record and answer questions about telephone installations. * When a customer requests a new telephone, the service representative shall record the customer's name, address, assigned phone installer and a projected time of the installation. * At the end of each day, the technicians shall record their work. * Start time shall include the year, month, day, hour and minute. What is the most appropriate classification name for one of the actors in these system requirements?

- A - User
- B - Calendar
- C - Customer
- D - Installer

Answer: D

Question: 2

What type of relationship exists between use cases and actors?

- A - Arrow association
- B - Extends association
- C - Communicates association
- D - Generalization association

Answer: C

Question: 3

What does the basic flow of events in a use case describe?

- A - Typical use of the system by its actors
- B - Interactions between the use case and other use cases
- C - Least complicated interactions between the system and the actors
- D - Choices an actor makes while interacting with the system

Answer: A

Question: 4

Which of the following are properties of a use case? (Select all that apply.)

- A - Name
- B - Design constraints
- C - Special requirements
- D - Supplementary specifications
- E - Flow of events

2

F - Preconditions

Answer: A, C, E, F

Question: 5

What does a use-case

- A - Software requi
- B - Flow of events
- C - User interface s
- D - What the syste

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Answer: D

Question: 6

What does a suppl

- A - Non-functional
- B - Non-functional
- C - <<Include>> an
- D - Use-case diagr

se case

Answer: A

Question: 7

What question help

- A - Who will be us
- B - What subsystem
- C - Who will be pa
- D - Who will be de