



000-751

(Retail Store Technical Solutions)

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Question: 1

In developing a training plan for the retailer, which of the following is the first consideration?

- A. Determine audience (s)
- B. Determine content structure
- C. Determine schedules
- D. Determine delivery method

Answer: A

Question: 2

Which of the following characteristics is a benefit of hardwired terminals over wireless terminals?

- A. Easier to modify store layout
- B. Faster price lookup
- C. Shorter load time
- D. Improved data integrity

Answer: C

Question: 3

How should a Retail Technical Specialist increase the probability that the retailer expectations will be met during the rollout phase?

- A. Establish milestones in the project plan
- B. Communicate progress against project plan milestones
- C. Involve store personnel in rollout
- D. Perform regular system testing

Answer: B

Question: 4

A retailer has requested an integrated POS solution which needs to include a printer, 2-sided display, 50-key keyboard, credit card reader, and a handheld scanner. The solution team is recommending a 4694-247. Which of the following best describes the feasibility of this solution?

- A. The 4694-247 will meet the customer's requirements.
- B. The 4694-247 does not have enough I/O ports for this solution
- C. The 4694-247 base unit will not integrate with a cash drawer.
- D. The 4694-247 will require a Y-cable to support the two-sided display

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Answer: A

Question: 5

What is done to collect data from a retail store?

- A. Copy dump files
- B. Use the Problem Reporter
- C. Use the Node Configuration Utility
- D. Use the Comprehensive Diagnostic Utility

Answer: B

Question: 6

Which of the following is not a requirement for a retail store?

- A. Network configuration
- B. Item file format
- C. Cashier schedule
- D. Scanning requirements

Scanning requirements?

Answer: A

Question: 7

A retail Technical Specialist is performing a demonstration. During startup, the 4694 gets an error message. What action to take?

- A. Check the terminal
- B. Run the Clear 4694
- C. Make sure all of the 4694s are connected
- D. Verify LAN or local network

demonstration. During appropriate

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