



000-R06

(IBM SurePOS 5x3 Technical Mastery)

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Question: 1

Which of the following products should NOT be used to clean the touch panel surface of a SurePOS 500 series?

- A. Isopropyl Alcohol
- B. Mild liquid glass cleaner
- C. Chloride
- D. Water

Answer: C

Question: 2

When looking for answers that relate to SurePOS 500 Series technical questions, which of the following is the first source to utilize?

- A. Call IBM PartnerLine at 800-426-9990.
- B. Visit the Retail Store Solutions Web site Knowledgebase.
- C. Visit the PartnerWorld Web site.
- D. Visit the IBMLink Web site.

Answer: B

Question: 3

When a SurePOS 5x1 terminal is replaced with a SurePOS 5x3 terminal, all the peripherals can be transferred directly to the new SurePOS 5x3 terminal except which of the following?

- A. MSR and Integrated Display
- B. Receipt printers that connect through a USB port
- C. Pole Display
- D. Receipt printers that connect through the parallel port

Answer: A

Question: 4

Some upgrades will involve removing the system covers. How many screws must be removed to remove the rear cover?

- A. None
- B. Two
- C. Four
- D. Six

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Answer: A

Question: 5

A customer asks how to clean the cover of their SurePOS 500 Series device without any success. What should you do?

- A. Clean the cover with a fine scouring pad.
- B. Clean the cover with a fine scouring pad.
- C. Clean the cover with a fine scouring pad.
- D. Use a fine scouring pad.

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Answer: B

Question: 6

Which SurePOS 500 Series model has a hard drive?

- A. Model 533
- B. Model 543
- C. Model 553
- D. Model 563

ard in place of a

Answer: B

Question: 7

After using a SurePOS 500 Series device for 6 months, a customer decides they need a new device. What should you do?

- A. Order the SurePOS 500 Series device.
- B. Contract with the customer for a new device.
- C. Order the SurePOS 500 Series device.
- D. Recommend a new device with a touch screen.

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 accomplish this?

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Answer: D