



132-S-916

(Avaya Specialist - IP Office Implement & Support Elective Exam)

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Question: 1

Which three options does the IMS user have available in Microsoft Outlook? (Choose three.)

- A. Select IMS server.
- B. Select Voicemail Box.
- C. Select Voicemail server.
- D. Select handset for VM playback.
- E. Prompt before connecting to server.

Answer: B, D, E

Question: 2

An IP Office telephone user reports that a phone is not ringing for outside calls. What are three possible reasons why this is happening? (Choose three.)

- A. The IP Office locale is set to "A-Law".
- B. The phone does not have the user profile logged onto the phone.
- C. The ring volume is too low to hear.
- D. The phone has been set to "Offhook Station".
- E. The phone is set to "Do Not Disturb".

Answer: B, C, E

Question: 3

When configuring Session Initiated Protocol (SIP) trunks with SIP authorization using an IP address on an IP Office system which option must be set in the SIP Line configuration form for the trunks to function correctly?

- A. The customer's NAT IP address must be entered on the SIP line form.
- B. The Primary Authentication Name must be set.
- C. The compression mode must be set to automatic.
- D. The ITSP IP address must be entered on the SIP line form.

Answer: D

Question: 4

When installing IP Hardphones, the engineer wants to use the IEEE 802.3af standard to _____.

- A. Supply AC voltage to the IP Office
- B. Supply power to the IP Hardphones
- C. Perform Layer 3 routing for IP Hardphones
- D. Filter multicast traffic to the appropriate IP Hardphone

2

Answer: B

Question: 5

Recordings take up

- A. 2MB per minute
- B. 200KB per minute
- C. 1MB per minute
- D. 650KB per minute

Answer: C

Question: 6

Which three pieces of information are required to configure a trunk? (Choose three.)

- A. Configuration extension
- B. Local IP Office link
- C. Trunk status
- D. Extension status
- E. Remote IP Office link

side? (Choose

Answer: B, C, D

Question: 7

A customer wants to set up a menu in Voice Mail. The menu should be protected with a different static PIN.

- A. On the General tab
- B. On the General tab

**ent bridges set up
 oted with a
 r the PIN?**

Answer: B

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