



## 225-020

(CDIA+)

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Question: 1.

**A content management solution has been designed for a company. In order to complete the implementation it will be necessary to remove user access to the content management database for several hours a day for several weeks. How should this requirement be addressed?**

- A. Solicit the vendors' input for the best times to conduct implementation tasks.
- B. Solicit the solution owner's input for the best times to conduct implementation tasks.
- C. Redesign the solution so that all of the implementation can be handles in one 24- hour period.
- D. Indicate to the solution owner that the best time for implementation tasks is 10 pm – 12 am daily.

Answer: B

Question: 2.

**An Implementation Plan for a new imaging application should contain which activities?**

- A. Forms design, create the document retention strategy document and layout the workflow rules and roles.
- B. Integrate the production imaging system into the existing IT network, connect it with the legacy systems; upgrade all of the desktop computers.
- C. Verify that images are delivered to the desktop, that the records are written in the database, and check that the images are stored on optical disks.
- D. Define production procedures; create user and technical documentation; plan and execute user and system administration and plan the roll-out in the organization.

Answer: D

Question: 3.

**Who is most likely to determine the origin of the bottlenecks if the productivity of a new workflow system is less than expected?**

- A. End-user
- B. Help Desk
- C. IT Department
- D. System Integrator

Answer: D

Question: 4.

**A company, Company Inc, is using 90% of its network capacity. They plan to scan 5,000 images per day to a network file server. In order to meet the increased demands on the system, which of the following should be increased?**

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- A. The network bandwidth.
- B. The number of scanners.
- C. The number of network servers.
- D. The number of

Answer: A

Question: 5.

**A customer is implementing a new workflow. What is the first step in the design process?**

- A. Validate exceptions.
- B. Get a commitment from the customer.
- C. Redesign the workflow.
- D. Recommend to the customer.

**During the design process, what is the first step to the process?**

Answer: D

Question: 6.

**An organization is migrating to a new system. What is the most important factor to consider?**

- A. Barcode compatibility.
- B. Lack of documentation.
- C. Reliable and accurate data.
- D. Database capacity.

**What is the most important factor to consider when migrating to a new system?**

Answer: C

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