



**650-621**

(Lifecycle Services for Advanced Wireless LAN)

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Question: 1

**Which of the following WLAN service components all occur in the prepare phase?**

- A. High-level Design, Proof of Concept, Technology Strategy Development
- B. System Requirements Validation, WLAN wired Network Integration Assessment, Operations Readiness Assessment
- C. Proposal Development, Customer Education, Service Assurance
- D. Security Assessment, Security Administration, Staging Plan Development

Answer: A

Question: 2

**Which service component within the prepare phase provides a technology-focused and/or business-focused demonstration of the wireless technology solution to highlight the features and benefits?**

- A. High-Level Design Development
- B. Customer Education
- C. Technology Strategy Development
- D. Proposal Delivery
- E. Proof of Concept

Answer: B

Question: 3

**The activity of identifying the customer's support model for WLAN is part of which service component in the plan phase?**

- A. Operations Readiness Assessment
- B. Site Readiness assessment
- C. Proposal Delivery
- D. Account Planning

Answer: A

Question: 4

**"In the wireless design phase, which service component provides a comprehensive, implementation-ready design for the customer's wireless solution?"**

2

- A. Business Plan
- B. Staging Plan
- C. Detailed Design Development
- D. Systems Acceptance Test Plan Development

Answer: C

Question: 5

**Which two service components are performed during the wireless implement phase? (Choose two.)**

- A. Wireless Readiness Assessment
- B. Project Planning
- C. Site Readiness Specification
- D. Systems Acceptance Testing
- E. Configuration Management

Answer: B, D

Question: 6

**Which service component within the prepare phase recommends the appropriate wireless technology to address a business requirement of the customer?**

- A. Account Qualification and Planning
- B. Business Case Development
- C. Technology Strategy Development
- D. Proof of Concept

Answer: C

Question: 7

**"Analyzing the customer's WLAN design including interference and signal strength, and recommending design changes to accommodate a voice over WLAN system, are activities associated with which service component in the plan phase?"**

- A. WLAN Wired Network Integration Assessment
- B. Voice over WLAN Assessment
- C. Operations Readiness Assessment
- D. Security Architecture Assessment
- E. Service Assurance

Answer: B

Question: 8

**Which wireless service component addresses issues related to originating, evaluating, and scheduling change?**

- A. Incident Management
- B. Change Management
- C. Configuration Management
- D. Acceptance Test Plan

Answer: C

Question: 9

**Which activity is associated with the wireless technology assessment service component?**

- A. Perform Infrastructure Audit
- B. Execute Test Cases
- C. Develop Escalation Plan
- D. Develop Project Management

Answer: A

Question: 10

**Which WLAN service component within the prepare phase assesses the customer's business and technical requirements and includes a solution value assessment?**

- A. Business Case Development
- B. Business Requirements Development
- C. High-Level Design Development
- D. Technology Strategy Development

Answer: A

Question: 11

**In which service component of the wireless operate phase are incident trends analyzed to identify patterns and systemic conditions?**

- A. System Monitoring
- B. security Administration
- C. Operations Setup
- D. Problem Management

Answer: D

Question: 12

**In the operate phase, providing and maintaining reliable, current information about the WLAN system hardware, software, and applications pertinent to the system's individual components and attributes is part of which service component?**

- A. Problem Management
- B. Configuration Management
- C. Change Management
- D. Incident Management

Answer: B

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