



## **920-118**

**(Symposium Call Center Server TAPI/Agent Inst/Mainn)**

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Question: 1

**A field engineer is installing Symposium TAPI Service Provider 2.3 for Meridian 1. For this product, where must the license server and security device be located in the network?**

- A - Local to the TAPI server and is only available to license TAPI Server.
- B - Only the Security device attached to the local parallel port is needed.
- C - Local to the TAPI server but available on the network to license other products.
- D - Anywhere on the network where the server is a member of the same domain as the TAPI Server.

Answer: C

Question: 2

**A field engineer is configuring the HOST TABLE for TAPI Service Provider 2.3. Which is the correct "Host Port" number for a direct connect configuration?**

- A - 3000
- B - 4000
- C - 5000
- D - 8888

Answer: D

Question: 3

**When installing Sybase for Symposium Agent 2.3, an output file can be generated for each SQL script executed. Where on the hard disk should the field engineer look to check the output file to ensure that all scripts are executed successfully?**

- A - C:\Nortel\Server\NNDBCfg
- B - C:\Nortel\Server\ScriptCfg
- C - C:\Nortel\Sybase\NNDBCfg
- D - C:\Nortel\Sybase\ScriptCfg

Answer: A

Question: 4

**A customer has requested that Symposium Agent 2.3 be installed on an existing server on site. On what server should the field engineer install Symposium Agent?**

- A - Symposium TAPI Server
- B - Symposium Call Center Server
- C - Symposium Express Call Center Server
- D - Customers database application server

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Answer: A

Question: 5

When selecting a server, which of the following is the most important factor to consider?

- A - Pentium 4 1.2 GHz
- B - Pentium III 1 GHz
- C - Pentium II 400 MHz
- D - Pentium 200 MHz

processor speed

Answer: C

Question: 6

A customer is installing a new PBX. What is the minimum number of lines required for a PBX release?

- A - 23.30
- B - 24.00
- C - 25.15
- D - 25.30

is the minimum

Answer: A

Question: 7

A customer has decided to use a Service Provider, their environment. Apply the following to the environment. How many network cards need to be installed on the server?

- A - One network card
- B - Two network cards
- C - Three network cards
- D - Two network cards

Symposium TAPI  
their Call Center  
any network cards

Answer: B

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