



## 920-125

(VoIP Succession BCM 3.0)

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## Question: 1

**A BCM system has numerous IP devices that require frequent address assignments. If an IP device (sets and/or PC) is moved and then reconnected to the network in a different location, how can the assignment of a new IP address be automated?**

- A - download and execute the Desktop Assistant Pro client
- B - set up the SCM for IP Assignment Manager Wizard
- C - download and execute the Desktop Assistant Pro Admin Edition client
- D - set up the SCM for Dynamic Host Configuration Protocol (DHCP)

Answer: D

## Question: 2

**IPSec tunneling protocol on a BCM provides which three features? (Choose three.)**

- A - Password storage on Contivity client
- B - IP address translations via encapsulation
- C - VPN client support from a remote computer with Contivity VPN client installed
- D - Branch Office support that allows IPSec connection between two private networks

Answer: B, C, D

## Question: 3

**A BCM administrator wants to supervise and distribute IP addresses for IP sets from a central location. The administrator also does not want to distribute the addresses manually. What functionality can be used to meet the administrator's requirements?**

- A - Dynamic Host Configuration Protocol (DHCP)
- B - IP Assignment Manager Wizard
- C - Desktop Assistant Pro Admin
- D - Enable BootP server

Answer: A

## Question: 4

**A remote user has the ability to connect to an ISP and then into a specific route into a BCM that is configured for IPSec Remote User. The remote user can also print locally even while connected remotely to the BCM. What is this functionality known as?**

- A - dual routing
- B - dual tunneling
- C - split tunneling
- D - split routing

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Answer: C

Question: 5

**Call Detail Recording**  
**What happens when the disk free space is reached?**

- A - new files are not recorded
- B - the oldest files are deleted
- C - the oldest files are archived
- D - new files are recorded until the disk free space becomes available

**What happens when the disk free space is reached in a BCM system?**

- A - new files are not recorded
- B - the oldest files are deleted
- C - the oldest files are archived
- D - new files are recorded until the disk free space becomes available

# 920-125 Demo Exam

Answer: B

Question: 6

**A BCM 2.5 customer wants to upgrade to BCM 3.0. If the customer upgrades to BCM 3.0, how many agents can be configured?**

- A - 500
- B - 750
- C - 1000
- D - 1200

**How many agents can be configured for their system if the customer upgrades to BCM 3.0?**

Answer: A

Question: 7

**A BCM 3.0 customer wants to upgrade to BCM 3.0. The customer intends to select the "Supervisor Monitoring" feature to allow supervisors to monitor agent conversations. What does this feature allow supervisors to do?**

- A - agents can hear supervisor conversations
- B - supervisors can hear agent conversations
- C - agent hears supervisor conversations
- D - agent cannot request supervisor assistance

**What is the purpose of the "Supervisor Monitoring" feature?**

Answer: A