



920-146

(Symposium Call Center Server 5.0)

Total Questions: 67

Last Updated: Jan 17, 2008

Document version: 8.27.11

Thanks for purchasing techXams' Study Guide,

techXams' 920-146 study guide is a comprehensive compilation of questions and answers that have been developed by our team of certified professionals. In order to prepare for the actual exam, all you need is to study the content of this guide. An average of approximately 10 to 20 hours should be spent to study this guide and you will surely pass your exam. It's our guarantee.

Disclaimer

Neither this guide nor any material in this guide is sponsored, endorsed or affiliated with any of the respective vendor. All trademarks are properties of their respective owners.

Guarantee

If you study this guide properly and still unable to pass the exam, please send us a scanned copy of your official score at: refund@techeXams.ws. We will happily reimburse the cost of this study guide or send you an exchange of study guide of your choice free of cost.

Feedback

If you find any possible improvement, then please do let us know. We are always interested in improving the quality of this product. Feedback can be send at: feedback@techeXams.ws

Copyright

techXams holds the copyright of this material. techXams grants you a limited license to view and study this material, either for personal or commercial use. Unauthorized reproduction or distribution of this material, or any portion thereof, may result in severe civil and criminal penalties, and will be prosecuted to the maximum extent possible under law.

Question: 1

A customer named Company.com is installing Symposium Call Center Server (SCCS) 5.0 and Symposium Web Client (SWC)4.5. Which of these features is an option activated by keycode that is responsible for sending real-time data from SCCS to SWC?

- A. Real-Time Display (RTD)
- B. Real-Time Data Collector (RDC)
- C. Statistical Data Propagator (SDP)
- D. Real-Time Statistics Multicast (RSM)

Answer: D

Question: 2

A customer named Company.com wants to install Symposium Call Center Server (SCCS) 5.0 on a Windows 2000 Server. What is the SCCS service which provides communication between a switch and a host application?

- A. Voice Service Manager (VSM)
- B. Statistical Data Propagator (TSM)
- C. Telephony Service Manager (TSM)
- D. Meridian Link Service Manager (MLSM)

Answer: D

Question: 3

A customer named Company.com installed symposium Web Client (SWC) 4.5 on a Windows 2003 server. Which user account has to be added after SWC installation?

- A. iceAdmin
- B. IUSR_SWC
- C. TsInternet
- D. Webadmin

Answer: B

Question: 4

A customer named Company.com wants to install Symposium Call Center Server (SCCS)5.0 on a Windows 2000 Server. Which condition must be met regarding the computer name?

- A. The computer name must be in lower case letters.
- B. The computer name and the DNS host name must NOT match.
- C. The computer name and the DNS host name must match.
- D. The computer name and the DNS host name must match exactly, to include upper case and lower case letters.

2

Answer: D

Question: 5

A customer named C...
 Windows 2003 serv...
 communicate with c...
 this option on the se...

- A. SCCS sends mul...
- B. SCCS sends mul...
- C. SCCS sends unid...
- PCs.
- D. SCCS sends mul...
- desktop PCs

C) 4.5 on a
 5.0. The servers can
 ta. When choosing

- to desktop PCs.
- desktop PCs.
- cast data to desktop
- unicast data to

Answer: D

Question: 6

A customer named C...
 Windows 2003 serv...
 Where can you conf...

- A. RSMConfig.exe
- B. MulticastCtrl.ex
- C. Real-Time Displ
- D. RTRregistry sett

C) 4.5 on a
 via unicast stream.
 ast?

- ing window
- ation server

Answer: D

920-146 Demo Exam