



## **920-158**

**(CallPilot 4.0 System Administrator)**

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## Question: 1

**An Executive User has inadvertently deleted their Personal Distribution Lists (PDLs) from the CallPilot system. He has requested that the CallPilot system administrator restore his PDLs. Which type of archive or backup must have been performed before the inadvertent deletion in order for the system administrator to be able to restore the executive's lost PDLs?**

- A. A User archive
- B. A Prompt archive
- C. A full system backup
- D. An Application Builder archive

Answer: A

## Question: 2

**Your CallPilot system handles multimedia calls. The users on the system have reported problems accessing the system. The Channel Monitor shows several channels as "yellow" rather than "blue" or "green". What does the color yellow indicate?**

- A. idle
- B. active
- C. no resource
- D. disabled, in test, or remote alarm

Answer: D

## Question: 3

**The administrator wants to determine the number of reports scheduled to run. Where would the administrator locate this information?**

- A. Select the Scheduled Reports tab from the CallPilot Reporter Report home page.
- B. Select the desired categories and see the scheduled reports from the CallPilot Reporter Report home page.
- C. Select the desired categories to display the reports that are scheduled from the CallPilot Reporter home page.
- D. Select the desired report or alert category and then select the Scheduled or Unscheduled tab from the CallPilot Reporter System Log page.

Answer: C

Question: 4

**When should high-traffic OA&M activities such as remote control operations be performed?**

- A. They should never be performed.
- B. High-traffic OA&M activities will have no effect on call processing.
- C. Any time after the call processing is complete.
- D. Any time during the call processing.

**OA&M) activities such as backup and restore**

These activities will have no adverse effects to the CallPilot server. These activities will have no adverse effects to the CallPilot server.

Answer: A

Question: 5

**Which statement about Auto Arc is true?**

- A. The system automatically backs up the system.
- B. System-wide backup is performed.
- C. A new application is installed.
- D. When Auto Arc is enabled, the system automatically backs up the system.

Answer: C

Question: 6

**An administrator will use the Backup and Restore function. Which of the following statements are true? (Choose three)**

- A. It can restore individual files.
- B. It can restore the system.
- C. It can save the system.
- D. It can restore the system.
- E. It can restore individual files.

**Manager Backup and Restore function are**

Answer: A, C, D

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