



920-162

(CallPilot 4.0 Installation and Maintenance)

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Question: 1.

When installing a CallPilot system using a 201i server and a CS 1000 system, how do you connect the SCSI connection to the server?

- A. by using the low profile right-angle SCSI connector on the NTRH3502SCSI cable attached to the SCSI connector on the 201i server faceplate
- B. by using the backplane connector in the Media Gateway or Media Gateway Expansion with the multi I/O cable (NTRH0912) to the next device in the SCSI chain
- C. by using the CD-ROM drive SCSI cable NTRH1408 attached from the SCSI connector on the 201i server faceplate to the SCSI adapter A0763912 on the CD-ROM drive
- D. by using the Intermediate SCSI cable NTRH1408 that connects from the SCSI connector on the 201i server faceplate to the I/O panel connector and the NTRH1410 SCSI cable

Answer: A

Question: 2.

What software is required before installing CallPilot Manager on the standalone web server?

- A. PC Anywhere
- B. Sybase Database
- C. Java Runtime Environment
- D. Internet Information Server (IIS)

Answer: D

Question: 3.

CallPilot desktop messaging clients at a company are unable to send messages from the desktop interface. Which messaging protocol must be configured to enable this capability?

- A. Simple Mail Transfer Protocol (SMTP)
- B. Internet Message Access Protocol (IMAP)
- C. Lightweight Directory Access Protocol (LDAP)
- D. Simple Network Management Protocol (SNMP)

Answer: A

Question: 4.

My CallPilot can be used to perform many tasks via the web. Which three choices are available from My CallPilot? (Choose three.)

- A. Administer CallPilot system
- B. Configure personal greetings
- C. View, send, and forward video files

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- D. Configure the Message Forwarding rule
- E. Send, forward, receive, and reply to e-mail messages

Answer: BDE

Question: 5.

CallPilot desktop messaging allows access to CallPilot messaging has several enhancements? (Choose two)

messaging allows access to CallPilot messaging has several enhancements? (Choose two) The unified messaging has several enhancements? (Choose two) of these

- A. Call Directory
- B. Fax Back feature
- C. Instant Messaging
- D. Creating personal folders

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Answer: AC

Question: 6.

The CallPilot release 4.0 uses the 1002rp server. The H.323 system. What is the maximum number of channels and users supported by the system? (Choose two)

em uses the H.323 system. What is the maximum number of channels and users supported by the system? (Choose two)

- A. 96 channels and 192 users
- B. 96 channels and 96 users
- C. 192 channels and 192 users
- D. 192 channels and 96 users

Answer: C

Question: 7.

- A. My CallPilot
- B. CallPilot Desktop
- C. Desktop Messaging
- D. Regular telephone

Answer: AC