



920-172

(Nortel Communication Control Toolkit Rls. 6.0)

Total Questions: 58

Last Updated: Apr 25, 2007

Document version: 8.27.11

Thanks for purchasing techXams' Study Guide,

techXams' 920-172 study guide is a comprehensive compilation of questions and answers that have been developed by our team of certified professionals. In order to prepare for the actual exam, all you need is to study the content of this guide. An average of approximately 10 to 20 hours should be spent to study this guide and you will surely pass your exam. It's our guarantee.

Disclaimer

Neither this guide nor any material in this guide is sponsored, endorsed or affiliated with any of the respective vendor. All trademarks are properties of their respective owners.

Guarantee

If you study this guide properly and still unable to pass the exam, please send us a scanned copy of your official score at: refund@techeXams.ws. We will happily reimburse the cost of this study guide or send you an exchange of study guide of your choice free of cost.

Feedback

If you find any possible improvement, then please do let us know. We are always interested in improving the quality of this product. Feedback can be send at: feedback@techeXams.ws

Copyright

techXams holds the copyright of this material. techXams grants you a limited license to view and study this material, either for personal or commercial use. Unauthorized reproduction or distribution of this material, or any portion thereof, may result in severe civil and criminal penalties, and will be prosecuted to the maximum extent possible under law.

Question: 1

You are doing a backup of the NCCT Database after making substantial changes. You are asked to name your backup. What should you always include in the name of your backups?

- A. The version of TAPI.
- B. The version of NCCT.
- C. The date the backup was made.
- D. The name NCCT backup somewhere in the name.

Answer: B

Question: 2

You are upgrading to Nortel Communication Control Toolkit Rls. 6.0. TAPI 3.0 is currently running. To what version of TAPI will you have to upgrade?

- A. TAPI 4.1
- B. TAPI 4.0
- C. TAPI 3.1
- D. an upgrade is not needed

Answer: C

Question: 3

When you install the Communication Control Toolkit server, you must ensure that you have enough space allocated for the CCT database. What is the minimum and maximum directory size on the default drive needed to install the NCCT database?

- A. minimum of 1 GBytes and maximum size of 2.0 GBytes
- B. minimum of 150 MBytes and maximum size of 1.0 GBytes
- C. minimum of 68.1 MBytes and maximum size of 2.0 GBytes
- D. minimum of 50.7 MBytes and maximum size of 2.1 GBytes

Answer: C

Question: 4

You are upgrading to Nortel Communication Control Toolkit Rls. 6.0. You have a Communications Server 1000/Meridian 1 with Symposium Call Center with Nortel IVR. Which two of the following Service Provider Software is installed? (Choose two.)

- A. TAPI 3.0
- B. TAPI 3.1
- C. IPML 2.1
- D. IPML 4.0

2

Answer: B, C

Question: 5

You have just completed the installation of the NCCT Database and wish to backup the database. How would you perform the backup?

- A. Make copy of the files in the directory C:\Program Files\Nortel\NCCT
- B. Make copy of the files in the directory C:\Program Files\Nortel\Communication
- C. Run NCCT Database Drop
- D. Run NCCT Database Drop

... that it is ...
 ... the NCCT Database ...
 ... ing would you do

- ... CT\\TAPI"
- ... \Communication
- ... Database Drop
- ... tion "C:\\Program

Answer: B

Question: 6

Of the following Which of the following should be installed on a Nortel Communication Server?

- A. AntiVirus
- B. FTP Server
- C. pcAnywhere
- D. Microsoft Office

... to be installed on a

Answer: A, C

920-172 Demo Exam