



920-182

(CallPilot Rls.5.0 Installation and Configuration)

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Question: 1

A CallPilot customer site will be using Multimedia Messaging. The switch will need a specific kind of configuration for this messaging service. What is the required configuration?

- A. Regular DN
- B. Phantom DN
- C. Control DN (CDN)
- D. ACD-DN dummy queue

Answer: C

Question: 2

With CallPilot RIs. 5.0, when upgrading to a new release of CallPilot, the number of reserved seats may now be reduced. You are performing an upgrade on a CallPilot RIs. 4.0 system with a keycode that authorizes 500 Fax messaging seats. Only 200 Fax messaging seats are currently in use. Which is the minimum number of Fax messaging seats that can be authorized with a new RIs. 5.0 keycode?

- A. 100
- B. 200
- C. 250
- D. 500

Answer: B

Question: 3

You are preparing to install CallPilot RIs.5.0 for a customer. The customer wants to access the CallPilot system from the LAN and must provide some information for the installation. What information must the customer provide?

- A. DHCP server
- B. a Cat-5 cable
- C. an Ethernet switch
- D. a static IP address and subnet mask

Answer: D

Question: 4

When installing CallPilot, which of the following is the correct order of steps?

- A. Client PC
- B. CallPilot server
- C. Administrator PC
- D. Customer provided PC

Answer: D

Question: 5

An administrator can confirm that the administrator's mailbox is properly configured on the CallPilot page. You have confirmed that the administrator's mailbox is properly configured and that their mailbox is accessible. Which of the following is not a requirement for this configuration?

- A. that the user's mailbox is accessible
- B. that the Server Name is correct
- C. that the Location is correct
- D. that the Secure Mailbox is passed over SSL

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Answer: B

Question: 6

CallPilot desktop menu items can be enhanced with additional items. Which are two of these enhanced items?

- A. Logging on Startup
- B. CallPilot Desktop
- C. CallPilot Desktop
- D. Desktop

Answer: B, D

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