



## **920-192**

**(Business Communications Manager 50 Rls. 1.0)**

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## Question: 1

**Your customer has a few small sites. They want all of their voice mail to be on a central site. What will satisfy these requirements?**

- A. Centralized Voice Mail
- B. Voice Mail Redirect (VMR)
- C. Customer Call Routing (CCR)
- D. Voice Profile for Internet Messaging (VPIM)

Answer: A

## Question: 2

**Your customer wants to look at the activity of the trunks on the Nortel BCM50 in real time. Which software will do this?**

- A. trunk viewer
- B. alpha tagging
- C. BCM monitor
- D. the BCM50 does not have this ability

Answer: C

## Question: 3

**Your customer wants incoming calls to come up with the system speed dial names. Which advanced software feature will do this?**

- A. alpha tagging
- B. call detail recording
- C. advanced speed dial
- D. The Nortel BCM50 does not have this ability

Answer: A

## Question: 4

**Which two applications on the Nortel BCM50 require a keycode? (Choose two.)**

- A. LAN CTE
- B. call center
- C. hunt groups
- D. auto attendant

