



922-080

(CallPilot Rls. 5.0 Upgrades & System Troubleshooting)

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Question: 1

You are in the process of upgrading a CallPilot Rls. 1.07 system to Rls. 5.0 and have completed the Rls. 1.07 pre-check. What should you do next to continue the upgrade?

- A. Apply the Rls. 2.0 server image.
- B. Upgrade directly to CallPilot Rls. 5.0.
- C. Install performance enhancement packages.
- D. Upgrade CallPilot from Rls. 1.07 to Rls. 2.02.

Answer: D

Question: 2

The customer is currently running CallPilot Rls. 2.02 on a 200i server platform. To upgrade this system to CallPilot Rls. 5.0 you must perform a platform migration without losing any existing CallPilot information. Which utilities are used to accomplish this migration?

- A. Backup Wizard and Upgrade Wizard
- B. Migration Wizard and Setup Wizard
- C. Update Wizard and Install Wizard
- D. Upgrade Wizard and Setup Wizard

Answer: D

Question: 3

The customer has a Meridian 1 with CallPilot 201i server running Rls. 1.07 software. Along with upgrading to Rls. 5.0 the customer is migrating to a 600r server. How many keycode set(s) are required and what are the requirements to successfully complete this upgrade?

- A. One keycode set is required. Perform platform migration. Upgrade 600r to CallPilot Rls. 5.0.
- B. Three keycode sets are required. Both servers must be running CallPilot Rls. 1.07 before performing the platform migration. Perform platform migration. Upgrade 600r to CallPilot Rls. 5.0.
- C. Two keycode sets are required. Both servers must be running CallPilot Rls. 1.07 before performing the platform migration. Perform platform migration and upgrade 600r to CallPilot Rls. 5.0 at the same time.
- D. Two keycode sets are required. Upgrade 201i to Rls. 2.02. Perform platform migration and upgrade 600r to CallPilot Rls. 5.0 at the same time.

Answer: D

Question: 4

The customer currently has a CallPilot 703t server running Rls. 2.02 software. The customer wants to upgrade to CallPilot 703t server Rls. 5.0. What must you do prior to upgrading the system?

- A. Ensure the system is backed up.
- B. Ensure the system is in a clean state.
- C. Ensure the system is in a clean state and backed up from the system.
- D. Ensure that all files are backed up.

Answer: C

Question: 5

The customer currently has a CallPilot 702t server running Rls. 2.02 software. The customer wants to upgrade to CallPilot 702t server Rls. 5.0. Which server forms can the 702t server be directly migrated to?

- A. 201i
- B. 600r
- C. 703t
- D. 1005r

Answer: B, D

Question: 6

The customer currently has a CallPilot 703t server running Rls. 1.07. You need to migrate the system to a CallPilot 703t server running Rls. 5.0. Which software release must be installed on the 703t server to migrate to Rls. 5.0?

- C.
- D. Rls.

Answer: B

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