



9LO-060

(MAC OS X 10.4 Service and Support)

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Question: 1

Which THREE features does Mac OS X 10.4 have to help the visually impaired?

- A. Text to Speech
- B. Speech Recognition
- C. Voice Authentication
- D. Full Keyboard Access
- E. Audible Feedback of System Activity

Answer: A, B, C

Question: 2

You can archive web pages exactly as they appear on the Internet by saving the pages as a "web archive file" in Mac OS X 10.4 Safari.

- A. True
- B. False

Answer: B

Question: 3

Which THREE procedures will activate Dashboard in Mac OS X 10.4?

- A. Control-click the Desktop
- B. Press a predefined function key
- C. Choose the Dashboard menu bar icon
- D. Click the Dashboard icon in the Dock
- E. Double-click Dashboard icon in the Applications folder

Answer: A, B, C

Question: 4

Which TWO SECURITY OPTIONS CAN YOU CONFIGURE IN THE Security preferences?

- A. Limit concurrent logins
- B. Create Master Password
- C. Override Firewall passwords
- D. Allow login for admin users only
- E. Require password to wake this computer from sleep or screen saver

2

Answer: B, E

Question: 5

Which statement al

- A. Once a user en
 - B. File Vault can o
 - C. When a user er
 - D. There is no way
- image
password is lost.

nto an encrypted disk
unt if the login

Answer: C

Question: 6

The primary role of

- A. make changes
- B. reset the passw
- C. perform remot
- D. switch to the S

ou _____

r switching enabled.

Answer: B

Question: 7

Mac OS X v 10.4 can

- A. Mac OS Extend
- B. Mac OS Stand
- C. FAT32
- D. NTFS

or _____

Answer: A, E

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