



9LO-400

(Mac OS X Help Desk Essentials v10.3)

Total Questions: 83

Last Updated: Apr 26, 2007

Document version: 8.27.11

Thanks for purchasing techXams' Study Guide,

techXams' 9LO-400 study guide is a comprehensive compilation of questions and answers that have been developed by our team of certified professionals. In order to prepare for the actual exam, all you need is to study the content of this guide. An average of approximately 10 to 20 hours should be spent to study this guide and you will surely pass your exam. It's our guarantee.

Disclaimer

Neither this guide nor any material in this guide is sponsored, endorsed or affiliated with any of the respective vendor. All trademarks are properties of their respective owners.

Guarantee

If you study this guide properly and still unable to pass the exam, please send us a scanned copy of your official score at: refund@techeXams.ws. We will happily reimburse the cost of this study guide or send you an exchange of study guide of your choice free of cost.

Feedback

If you find any possible improvement, then please do let us know. We are always interested in improving the quality of this product. Feedback can be send at: feedback@techeXams.ws

Copyright

techXams holds the copyright of this material. techXams grants you a limited license to view and study this material, either for personal or commercial use. Unauthorized reproduction or distribution of this material, or any portion thereof, may result in severe civil and criminal penalties, and will be prosecuted to the maximum extent possible under law.

Question: 1

In a default Mac OS X v10.3 configuration, which two methods will launch the Classic environment? Select two.

- A. Select the Mac OS 9 System Folder in the Startup Disk pane of System Preferences and restart.
- B. Launch Simple Text from the Applications (Mac OS 9) folder.
- C. Click Start in the Classic pane of System Preferences.
- D. Open the /System/Library/Classic/Startup file.
- E. Launch TextEdit from the Dock

Answer: B, C

Question: 2

To find out which firmware version a Macintosh with Mac OS X v10.3 has, you can _____ . (Choose all that apply.)

- A. Use System Profiler
- B. Choose About This Mac OS X v10.3
- C. Start up in verbose mode
- D. Start up in Open Firmware
- E. Use the Open Firmware utility

Answer: A, D

Question: 3

Which is an appropriate FIRST step when performing a software update on multiple computers That have Mac OS X v10.3?

- A. Restart each computer in a single-user mode.
- B. On one computer, choose Download Checked Items from the Update menu in Software Update.
- C. On one computer, choose Copy Update to Multiple Computers from the Update menu in Software Update
- D. Copy the Software Update preferences from a computer on which the update has been installed, to all other computers.

Answer: B

Question: 4

To confirm that a software receipt is present in the _____ folder.

- A. /Library/Receipts
- B. /System/Receipts
- C. ~/Library/SUReceipts
- D. /Applications/Receipts

Answer: A

Question: 5

Mac OS X v10.3 can be installed on hard drives that use the following file systems. (Choose all that apply).

- A. HFS Plus
- B. FAT32
- C. NTFS
- D. HFS
- E. UFS

Answer: A, E

Question: 6

On a system with Mac OS X v10.3 installed, you hold down the power button to restart your computer. Hold down the power button for 5 seconds. What does this message mean?

- A. A kernel panic has occurred.
- B. Mac OS X must be restarted.
- C. The computer's power button is stuck.

Answer: A

Question: 7

What does the Console utility do?

- A. Displays log files.
- B. Controls monitor setup.
- C. Enables the root user to access hidden files.
- D. Allows any user to access the command line.

Answer: A

Question: 8

When a Mac OS X volume is mounted, a Message box appears stating that the volume cannot be modified.

- A. Reinstall Mac OS X
- B. Log in with the administrator account
- C. Restart the computer
- D. Click the Repair Disk button

...e Applications
 ...cause applications
 ...ould

Answer: D

Question: 9

Using the Printer Setup Utility, how do you add a printer shared by a computer on the network?

- A. Click Add, choose the printer, and click Add.
- B. Click Add, choose the printer, choose a queue name, and click Add.
- C. Click Add, choose the printer, choose a queue name, select the Workgroup, and click Add.
- D. Click Add, choose the printer, choose a queue name, select the Workgroup, and click Add.

...rinting to a printer

...from the list, and click
 ...printer address and
 ...LPR from the pop-up
 ...correct workgroup
 ...ck Add.

Answer: D

9L0-400 Demo Exam