



9L0-401

(Mac OS X Help Desk Essentials v10.4)

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Question: 1

Which of the following permissions can you set using the Ownership & Permissions section of the file info window? (Choose Three)

- A. Delete
- B. Read only
- C. Write only
- D. No Access
- E. Execute only
- F. Read & write

Answer: B, D, F

Explanation:

Read Only, No Access, and Read & write are the only permissions you can set to a file in Mac OS X. Folders have an additional permission available (Write only).

Question: 2

You work as a support technician at Company.com. A Company user complains that her Mac OS X v10.4 system is speaking every item on the screen. You are asked to stop this behavior. Which of the following is MOST LIKELY to succeed?

- A. Restart the computer.
- B. Turn down the Alter volume in Sound preferences.
- C. Disable Voice over in Universal Access preferences.
- D. Disable Apple Speak able items in Speech preferences.

Answer: C

Question: 3

In Mac OS X v10.4, which of the following folders in a use's Home directory are accessible by all user accounts by default? (Choose Two)

- A. Documents
- B. Library
- C. Public
- D. Shared
- E. Sites

Answer: C, E

Question: 4

In Mac OS X v10.4, which permissions are required to create a folder in a user's Public folder?

- A. Read only
- B. Write only
- C. Read & Write
- D. No Access

Drop the correct answers into the Drop Box

Answer: B

Question: 5

You have installed a digital video recorder (DVR) on your Mac OS X v10.4 system. You want to share the DVR's video files with other users on the network. What should you do?

- A. Use a text editor to edit the /etc/firewall.plist file.
- B. Add the range of ports used by the DVR to the Firewall pane of the Sharing preferences.
- C. Use the Firewall pane of the Sharing preferences to allow downloading of files.
- D. Create a new port in the Firewall pane of the Sharing preferences.

For your Mac OS X v10.4 system, you have installed a digital video recorder (DVR) on your Mac OS X v10.4 system. You want the DVR to be able to share its video files with other users on the network. What should you do?

- A. Use a text editor to edit the /etc/firewall.plist file.
- B. Add the range of ports used by the DVR to the Allow list in the Firewall pane of the Sharing preferences.
- C. Use the Firewall pane of the Sharing preferences to allow downloading of files.
- D. Create a new port in the Firewall pane of the Sharing preferences.

Answer: D

Question: 6

In Mac OS X v10.4, which of the following is a valid method for logging in to a remote Mac OS X v10.4 system?

- A. Launch the Remote Desktop application.
- B. Launch the Network Utility application.
- C. Start up in verbose mode.
- D. Log in remotely using the Remote Desktop application.
- E. Choose Command from the Apple menu.

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Answer: A, D

Explanation:

The command line can be used to connect to a remote host. In Single-user mode, you can run an application (if X11 is installed).

...otely using SSH, boot in Single-user mode, and run an X11 terminal application. ...le.

Question: 7

Which of the following permissions in Mac OS X v10.4?

- A. A file permission
- B. A user with Read & Write permissions
- C. A user with Read & Execute permissions
- D. A user with Read & Write & Execute permissions

Permissions in Mac OS X v10.4

...s
 ...at folder.
 ... that folder
 ... in that folder

Answer: C

Question: 8

You work as an administrator on a Mac OS X computer that has File Sharing enabled. You want to connect to the computer from another Mac OS X computer. Which path is available for you to connect to the computer?

- A. /Users/Public
- B. /Users/Shared
- C. Your home folder
- D. The standard home folder
- E. Macintosh HD

File Sharing is enabled on a Mac OS X computer. Which path is available for you to connect to the computer from another Mac OS X computer?

Question: 9

With regard to SSH, which of the following is true?

- A. SSH requires a strong password.
- B. SSH traffic is encrypted over the network.
- C. SSH passwords are stored in plaintext on the server.
- D. SSH logins must be enabled by an administrator.
- E. SSH connections must be made from a secure IP address.

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Answer: B, D

Question: 10

You work as an administrator. A user reports that an application folder cannot be modified. You need to troubleshoot the issue. What should you do?

- A. Log in with the user's account.
- B. Restart the computer.
- C. Click the Repair Disk button in Disk Utility.
- D. Add the administrator user to the group that owns the application folder.

drag an application folder cannot be modified. What should you do?

Answer: C

Question: 11

Exhibit:

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You work as an administrator. In a Terminal window, you create a new folder in your home directory on a Mac OS X system. You set the permissions as shown in the exhibit. Then, in Terminal, you enter `ls -l ~` and press Return. What permissions will now be shown for the new folder?

- A. -rwx-wx-wx
- B. drw-w-w-
- C. drwx-wx-wx

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- D. drw-wx-wx
- E. -rw-wx-wx

Answer: C

Question: 12

Which of the following are supported by Mac OS X v10.4 (an easy installer)?

- A. BSD
- B. X11
- C. Java
- D. Windows
- E. Mac OS 9
- F. Native Carbon

Explanation:

X11, Windows, and Mac OS 9 are supported by Mac OS X v10.4. X11, Windows, and Mac OS 9 are on the Mac OS X v10.4 installation CD, but none of them can be run through a Mac OS X v10.4 installer.

Which of the following are supported by Mac OS X v10.4 (an easy installer)?

Answer: A, C, F

Question: 13

What is the primary purpose of the Fast User Switching feature?

- A. To allow you to log out of the current user session and log in as another user without logging out of the current user session.
- B. To allow you to log out of the current user session and log in as another user without logging out of the current user session.
- C. To allow you to log out of the current user session and log in as another user without logging out of the current user session.
- D. To allow you to log out of the current user session and log in as another user without logging out of the current user session.

Which of the following are supported by Mac OS X v10.4 (an easy installer)?

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computer that has

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