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MB2-184

(Microsoft CRM Installation and Configuration V.1.2)

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Question: 1

What business framework was Microsoft CRM developed upon that allows it to be integrated with virtually any system in the world?

A - Windows NT4.0
B - Microsoft NET
C - Web Net
D - SQL Server 2000

Answer: B

Question: 2

The integration between Microsoft CRM and Microsoft Outlook uses which technology that allows users of the Sales for Outlook Client to see their contacts, leads, activities, opportunities, tasks, appointments, and e-mail?

A - MDAC 2.7a
B - Microsoft Message Queuing
C - XML Web Services
D - UDDI

Answer: C

Question: 3

Microsoft CRM Version 1.2 can be installed in both Windows Server 2000 and Windows Server 2003 environments. In either of these environments, how many Primary Domain Controllers are installed in a single domain?

A - One Primary Domain Controller is always required
B - At least one Primary Domain Controller and as many Backup Domain Controllers as needed
C - None. All Domain Controllers are considered peers in both Windows Server 2000 and Windows Server 2003 environments
D - None. Domain Controllers are not required in a Windows Server 2000 or Windows Server 2003 environment running Microsoft CRM

Answer: C

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Question: 4

Which advantage does the Active Directory domain architecture provide for companies that have deployed Microsoft CRM Version 1 .2 in a Windows Server 2003 domain?

A - It provides a single point of management for user accounts, computers, and applications in the Windows Server 2003 domain
B - It meets the messaging and collaboration needs of small organizations, large distributed enterprises and everything in between.
C - It enables structured data exchange and data transport
D - It enables an unprecedented level of software integration through the use of XML Web Services.

Answer: A

Question: 5

Which technology allows Microsoft CRM to share data and invoke capabilities from other applications without regard to how those applications were built, what operating system or platform they run on, and what devices are used to access them?

A - Application Programming Interfaces
B - XML Web Services
C - UDDI
D - Microsoft Exchange

Answer: B

Question: 6

XML Web Services are invoked over the Internet by means of industry-standard protocols including which of the following?

A - SOAP
B - ASP.NET
C - Microsoft NET
D - UDDI

Answer: A

Question: 7

Microsoft CRM is tightly integrated with which of the following technologies for the purpose of validating access level security upon each user request?

A - SQL Server 2000
B - Active Directory
C - Internet Information Server (IIS)
D - Exchange Server 2000

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Answer: B

Question: 8

Which software component must be installed on the same machine as your Exchange 2000 server(s) in order to enable the e-mail functionality of Microsoft CRM?

    A - E-Mail Router
    B - Deployment Manager
    C - Outlook Rich Client
    D - Workflow Monitor

Answer: A

Question: 9

Which technology render the web pages used by Microsoft CRM and allows organizations to host and manage web pages on the Internet or on their internal intranet?

    A - DHTML
    B - XML Web Services
    C - UDDI
    D - IIIS

Answer: D

Question: 10

Microsoft CRM uses which of the following technologies to display its web forms via the browser application?

    A - XML Web Services
    B - SOAP
    C - ASP.NET
    D - Open Database Connectivity (ODBC)

Answer: C

Question: 11

When an online Outlook Client goes offline, what process does Microsoft CRM use to create the offline data set for the client?

    A - Active Directory Replication
    B - SQL Replication
    C - DB Replication
    D - MSDE Replication

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Answer: B

Question: 12

What does the platform layer use to protect itself from changes to the underlying database?

A - Kernel
B - Metadata
C - Plat form Support Library
D - SQL Interpreter

Answer: B

Question: 13

Which technology does the Microsoft CRM browser client use to serve the user interface to Internet Explorer?

A - XML
B - Generated Platform API
C - ASP.NET
D - Fetch Builder

Answer: C

Question: 14

Which layer of the Microsoft CRM architecture performs all security checks?

A - Application
B - Platform
C - Database
D - Presentation

Answer: B

Question: 15

When the Sales for Outlook Client is running in offline mode, the Platform layer makes one additional database write for all successful data modifications against the local MSDE data store. What is this second store called?

A - The client's local Meta base
B - The client's local Business Data
C - The client's local distribution database
D - The playback graph

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Answer: D

Question: 16

Which of the follow _____ **e of the Sales for Outlook client in M** _____

A - When online, _____ lthough the primary business logic is p _____
B - When an onlin _____ to construct an offline data set th _____ he client? local database
C - When the clien _____ rms on the server are converted from D _____
D - The Outlook c _____

Answer: A, B

Question: 17

Which of the follow _____ **Server environment during** _____

A - CRM Metabas
B - CRM database
C - CRM Crystal d
D - CRM Distribut

Answer: A, B, C, D

Question: 18

V _____ **y of the** _____

A - User Interfa
B - Application
C - Platform
D - Data Access

Answer: C

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