



## **HP0-264**

**(Servicing HP Monochrome LaserJet Printers, High-End)**

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## Question: 1

**How do you perform an engine test on the LaserJet 9000?**

- A. press and hold "CANCEL JOB" while powering the printer on
- B. perform service test
- C. press engine test button
- D. select engine test from the Control Panel

Answer: C

## Question: 2

**On the LJ8XXX, the engine test can only be performed from which tray?**

- A. 1
- B. 2
- C. 3
- D. 4

Answer: C

## Question: 3

**When printing from a Windows-based application, the paper source is specified on the LJ8XXX by the \_\_\_\_\_.**

- A. print job
- B. print control panel
- C. amount of paper in the tray
- D. tray 1 settings

Answer: A

## Question: 4

**Toner smears on a LaserJet 9000 series printer. Which do you do first?**

- A. clean the inside of the printer or use the cleaning page
- B. replace the print cartridge
- C. print a few more pages to see if the problem corrects itself
- D. verify the fuser setting for the media used

Answer: C

Question: 5

**On the LJ8XXX what can be removed?**

- A. Diverter Assem
- B. Duplex Assemb
- C. Face up Bin
- D. Delivery Assem

Answer: B

Question: 6

**You are servicing a L... intervals. What do y... e at consistent**

- A. defect analysis
- B. print the engine
- C. print the PQ tro
- D. repetitive defec

Answer: D

Question: 7

**The Maintenance Ki... Select THREE.**

- A. toner cartridge
- B. transfer roller
- C. pickup rollers
- D. fuser
- E. registration roll

... B, D, F

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