



HP0-M22

(Implementing HP Service Manager Software)

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Question: 1

Which application in Service Manager is associated with ITIL v2 Definitive Software Library (DSL)?

- A. Project Management
- B. Release Management
- C. Problem Management
- D. Service Lifecycle Management

Answer: B

Question: 2

Where are RDBMS permissions controlled?

- A. in LDAP
- B. in the RDBMS
- C. in the Service Manager client
- D. in the Service Manager server

Answer: B

Question: 3

For what is Service Manager considered an authoritative source?

- A. Contact data
- B. Location data
- C. Incident data
- D. Email addresses

Answer: C

Question: 4

Which application in Service Manager stores ITIL's configuration items?

- A. Incident Management
- B. Change Management
- C. Release Management
- D. Configuration Management

Answer: D

Question: 5

Where are Service Manager rules stored?

- A. Rules wizard
- B. Macro engine
- C. Message class
- D. Notification engine

Answer: D

Question: 6

Which file contains the Service Manager configuration?

- A. sc.log
- B. sm.log
- C. sm.alert.log
- D. system.startup

Answer: B

Question: 7

Which debugger is supported by Service Manager?

- A. RAD Debugger
- B. Advanced Debugger
- C. JavaScript Debugger
- D. Web Client Debugger

(Select two.)

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