



HP3-025

HP Laserjet 9000 Series

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Question: 1

What action should be taken when critical error messages are encountered on the control panel?

- A. perform a cold reset
- B. print an event log
- C. cycle printer power
- D. perform an engine test

Answer: C

Question: 2

You are troubleshooting a media-handling problem after a 66.xy.zz error code appears on the control panel. What does the 66 indicate?

- A. operating error
- B. paper path jam
- C. hardware malfunction
- D. device type

Answer: D

Question: 3

What are possible causes of the LaserJet 9000 printing blank pages? Select TWO.

- A. no developing bias
- B. defective fuser
- C. no cartridge ground
- D. defective laser shutter

Answer: C, D

Question: 4

If the Jetdirect functionality fails for the HP LaserJet 9050dn, you must _____ .

- A. replace the Jetdirect EIO device
- B. cycle power to reset the device
- C. replace the formatter
- D. download new firmware

Answer: B

Question: 5

What is the maximum stack height in the accumulator of the 3000-sheet stapler/stacker?

- A. 2.5 mm
- B. no limit
- C. 5.5 mm
- D. 5.5 cm

Answer: C

Question: 6

The HP LaserJet 9050 supports an additional paper handling device than the HP LaserJet 9000 supported. What is that device?

- A. 8-bin mailbox
- B. multifunction finisher
- C. stapler/stacker
- D. stacker

Answer: A

Question: 7

You are troubleshooting toner smears on printed pages. You have determined the problem is due to contamination in the printer. What do you do? Select TWO.

- A. be sure the fans are functioning correctly

- B. clean the inside of the printer
- C. print a few more pages to see if the problem corrects itself
- D. clean the imaging drum

Answer: B, C

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