



HP3-X01

(HP - Desktops, Workstations and Notebook Tools and Diagnostics)

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Question: 1

What is required to use Desktop and Mobile Architecture for System Hardware (DASH) on HP computer systems?

- A. The system must be bootable to Windows.
- B. The system must have an HP_TOOLS utility partition.
- C. A specialized USB key must be connected.
- D. Special DASH hardware must be built in to the computer.

Answer: D

Question: 2

On which standard is Desktop and Mobile Architecture for System Hardware (DASH) based?

- A. DMTF
- B. IEEE
- C. UEFI
- D. USB 2.0

Answer: A

Question: 3

How do you access HP System Diagnostics (UEFI) on an HP computer?

- A. Press the F2 key at the BIOS system Startup Menu.
- B. Use a local CD ROM disk that contains the UEFI system files.
- C. Press the F8 key after the BIOS system Startup Menu displays.
- D. Navigate to the \HP_TOOLS directory of the boot disk and run SystemDiags.exe.

Answer: A

Question: 4

How can you run HP Vision Diagnostics? (Select two.)

- A. from a USB key
- B. from a CD ROM disk
- C. as a Web-browser hosted Java application
- D. as an installed Windows executable application

Answer: A, B

Question: 5

You are testing an HP notebook computer that displays the Windows error “Bug Check 0x7F: UNEXPECTED_KERNEL_MODE_TRAP”. What should you do?

- A. Run a memory diagnostic test.
- B. Run a hard drive diagnostic test.
- C. Reset the BIOS settings to factory defaults.
- D. Check the system BIOS for a version update.

Answer: A

Question: 6

Why is there no tab for memory tests in the HP Vision Diagnostics user interface?

- A. HP Vision Diagnostics is not used for testing memory.
- B. Memory tests are run from the Windows command line.
- C. Memory tests are run outside of the operating system.
- D. Memory tests are automatically executed from the hard drive when HP Vision diagnostics is installed.

Answer: C

Question: 7

What is the core functionality that is provided by HP Vision Diagnostics?

- A. troubleshooting nonbootable systems

- B. configuring and testing Windows network connections
- C. viewing, testing, and saving system configuration information
- D. collecting system hardware information from computers that are powered off

Answer: C

Question: 8

From which locations can you run the HP System Diagnostics (UEFI)? (Select two.)

- A. a USB key
- B. the HP Insight Diagnostics offline CD
- C. a computer hard drive utility partition
- D. the built-in system BIOS of the computer
- E. the Advanced Diagnostics feature of HP System Health Scan

Answer: A, C

Question: 9

Which statement about HP System Diagnostics (UEFI) is true?

- A. It is specific to each CPU architecture.
- B. It performs the POST and setup functions for the computer.
- C. It performs the “boot” and “runtime” services previously performed by the BIOS.
- D. It replaces all of the services previously performed by the built-in system BIOS.

Answer: D

Question: 10

You have an HP notebook that fails to boot. How can you test the integrity of the hard drive?

- A. Use the HP Insight Diagnostics offline CD
- B. Run the HDD Disk Self Test with WinDST Diagnostics.
- C. Run the HDD Disk Self Test from the system BIOS Setup Utility.

D. Use the HP Instant Support Professional Edition (ISPE) website.

Answer: C

Question: 11

You are trying to run HP Vision Diagnostics but the tests will not start. What should you do?

- A. Press the F2 key before the system BIOS startup begins.
- B. Press the F8 key before the Windows system startup begins.
- C. Check the BIOS to ensure that the HP Vision Diagnostics option is not disabled.
- D. Check the boot options for the computer to ensure that the source location of HP Vision Diagnostics is included.

Answer: D

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