



HP3-X02

Servicing HP Elite Notebook Products

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Question: 1

Which technology supports Intel Anti-Theft protection in HP notebooks?

- A. DigiTrak
- B. Lo Jack Pro
- C. Computrace
- D. Absolute

Answer: B

Question: 2

What does the Device Access Manager for HP ProtectTools software restrict access to? (Select four.)

- A. video devices
- B. wireless devices
- C. selected ports
- D. USB storage devices
- E. CD-ROM drives
- F. printers G. hard drives

Answer: ACFG

Question: 3

Which technology allows users to log on to Windows if they forget their password?

- A. HP SpareKey
- B. Device Access Manager
- C. Credential Manager 5.0
- D. Enhanced Pre-Boot Security

Answer: C

Question: 4

Which statements are true about what Enhanced Pre-Boot Security provides for HP business notebooks? (Select two.)

- A. Multifactor biometric authentication is supported.
- B. Creating a Windows user automatically creates a pre-boot user.
- C. Pre-boot users are required to be administrators.
- D. Authentication at pre-boot requires users to also log on to Windows.
- E. Passwords can be recovered by storing answers to a personal response question.

Answer: CD

Question: 5

Which HP Credential Manager 5.0 features are available for HP Elitebook notebooks? (Select two.)

- A. support for fingerprint authentication
- B. user profile migration
- C. logon policy controlled by each user
- D. users and administrators combined in one group
- E. quick logon

Answer: AC

Question: 6

Which capability does the HP Wireless Assistant 4.0 provide to HP Elitebook notebooks?

- A. the ability to switch between regional WWAN carriers when traveling
- B. the ability to power on or power off individual integrated wireless devices
- C. a unified software management interface for all wireless devices
- D. support for external USB boosters for radio signals

Answer: C

Question: 7

Which statements are true about the HP Power Assistant? (Select two.)

- A. It provides real-time power-consumption monitoring.
- B. It requires no specialized hardware to implement.
- C. It provides the ability to purchase carbon credits to offset electrical usage.
- D. It provides customizable graphs for regional power consumption by continent.
- E. It allows a user to disable individual hardware devices that are consuming power.

Answer: AD

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