



TKO-001

(Certified Technical Trainer (CTT+))

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Question: 1

During a course, a student enters the classroom and trips over the LCD projector cord. Which of the following performance objectives to the instructor fail to meet?

- A. Troubleshoot minor hardware and other simple problems
- B. Use media and hardware properly
- C. Substitute for, add to, switch or create media as required
- D. Judge the effectiveness of the use of media

Answer: B

Question: 2

After presenting the course outline, the instructor moves directly into the first lesson. The audience appears to be resistant, uncooperative and disinterested. What did the instructor fail to do that could have caused this behavior?

- A. Learner performance expectations were not communicated
- B. Learners did not have an opportunity to communicate their expectations or needs
- C. The course outline was not presented in enough detail
- D. The instructor did not seek acceptance of the course plan

Answer: A, B, D

Question: 3

While delivering a course, a student asks a difficult question that the instructor does not know the answer to. What action should the instructor take?

- A. To maintain instructor credibility, the instructor should provide a quick general answer and move immediately into the next section.
- B. To maintain instructor credibility, the instructor should pretend to know the answer, but defer the question until the end of the course
- C. The instructor should admit that they do not know the answer
- D. The instructor should explain that the question is beyond the scope of the course

Answer: C

Question: 4

During a course, the instructor has noticed that team exercises appear to be the most effective motivation for completing the course practice materials. What action should the instructor take?

- A. Modify some exercises appropriately to include less team exercises
- B. Modify all exercises to be team exercises
- C. The instructor should not change motivational strategies or course materials
- D. Modify some exercises appropriately to include more team exercises

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Answer: D

Question: 5

After a student asks

- A. The instructor s
 - B. The instructor s
 - C. Ask the student
 - D. The instructor s
- the question

first?

ule
e question
at everyone heard

Answer: D

Question: 6

Which of the follow

- A. Lectures allow t
- B. Lectures are typ
- C. Lectures are stu
- D. Lectures are typ

Answer: A, D

Question: 7

An instructor asks a
should the instructo

- A. Rephrase or res
- B. Correct the stud
- C. Repeat the ques

nse. What action

esponded

Answer: A

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