



## **TK0-201**

**(Certified Technical Trainer (CTT+))**

Total Questions: 436

Last Updated: Oct 03, 2008

Document version: 8.27.11

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Question: 1.

**It is the first day of a three-day computer course. One half of the learners are there on an involuntary basis and are irritated. Which of the following describes what the instructor should do at the beginning of the course?**

- A. Inform the learners that they will not gain from the course unless they have a positive attitude.
- B. Use humor and getting-acquainted games to nudge the learners into a better attitude.
- C. Engage the learners in exercises that lead them to an understanding of how the course content can be useful to them.
- D. Assure the learners that they would not be in the course unless their supervisors felt they needed the information for their jobs.

Answer: C

**Explanation:**

IBSTPI Competency 9 The 3 R's Learners perceive the relevance to themselves and their organization

Question: 2.

**Refer to the following scenario: John, an instructor, has been assigned a two-day entry-level computer class for 10 employees of a large corporation. During class introductions in the opening minutes of the course, the instructor notices that none of the learners are native speakers of English, the only language John speaks. The learners are clearly worried and apprehensive because of the language barrier and appear unwilling to participate in the course. Which of the following actions by the trainer is most likely to ensure that these learners learn as much as possible in this situation?**

- A. Speak loudly so that the learners will be able to understand what is said.
- B. Omit more difficult material because the learners probably will find the material too difficult.
- C. Omit introductory and basic material to allow more time to explain more difficult material.
- D. Cover course material at a pace that allows learners to feel comfortable and get involved.

Answer: D

**Reference:**

ibstpi, page 51

Question: 3.

**In the middle of a well-organized lecture, an instructor is asked a question that is irrelevant to the lecture. The instructor informs the learner that the question is not pertinent of the topic. Which of the following best describes the error the instructor has made in this situation?**

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- A. Failure to implement a variety of instructional methods.
- B. Failure to demonstrate flexibility in responding to learner needs.
- C. Inadequate planning for instruction.
- D. Lack of planning.

Answer: B

Question: 4.

An instructor has just completed a course that was less than successful. Some of the reasons for this were some of which were reported to the instructor. Which of the following should be reported to the instructor?

- A. Logistical difficulties.
- B. Equipment that was not working.
- C. Course material that was not relevant.
- D. Facilities that were not suitable.

An instructor believes that the following are reasons for not completing the course. Which of the following is NOT a reason for not completing the course? EXCEPT:

Equipment that was not working.

Answer: C

Question: 5.

Having determined that the learners have a variety of learning styles, the instructor gives the learners an overview of the concepts before the course. Which of the following is NOT a reason for not completing the course?

- A. Prior knowledge of the subject.
- B. Group differences in learning styles.
- C. Learning styles of the instructor.
- D. Teaching styles of the instructor.

The instructor gives the learners an overview of the concepts before the course. Which of the following is NOT a reason for not completing the course?

Answer: A

Question:

The next three questions are based on the following scenario. Fred is a trainer at a company that is making little progress. The learners are from two recently merged companies with very different corporate cultures. The learners have resulted in nonstop bickering that is not related to the course. Which approach should Fred use in this situation?

- A. Manage group interactions and participation.
- B. Make adjustments in learning materials.
- C. Implement a variety of standard instructional methods.
- D. Use media effectively.

Answer: A

**Explanation:**

IBSTPI Competency 4

and participation

Question: 7.

According to ibstpi, the instructor is responsible for the course,

able for the course,

- A. Allowing participants to participate
- B. Pacing activities
- C. Adjusting instruction
- D. Ensuring that participants are engaged

**Explanation:**

IBSTPI Competency 4

Answer: D

Question: 8.

For this question, determine which action is most likely to accomplish the goal. Select the most likely to accomplish the goal. Select the most unlikely to accomplish the goal. Select the most likely to raise the participants' level of interest in an introductory presentation. **ACTION:** Begin the presentation once the instructor once made the presentation.

that the trainer will raise the level of interest in the presentation is likely or unlikely to raise the level of interest in the presentation.

- A. LIKELY, because the instructor will raise the level of interest in the presentation.
- B. LIKELY, because the instructor will raise the level of interest in the presentation.

presentation the

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Answer: C

Question: 9.

Select the appropriate instructional action from the list below that would be most appropriate to guide instructional decision-making. Each choice may be used once, more than once, or not at all. Patrick is unusually youthful in appearance. When teaching groups of older learners, he has noticed that they are frequently reluctant to accept his competence to teach them. Patrick has just received a teaching assignment for a group that he knows will be

primarily made up of learners 15 to 20 years older than he is. In this situation, what should be Patrick's first instructional priority?

- A. Demonstrate a
- B. Demonstrate co
- C. Demonstrate fl
- D. Demonstrate e

Answer: B

**Explanation:**

IBSTPI Competency 3

Question: 10.

Which of the follow  
 relate course conte

- A. Hand out a list
- B. Give lectures th
- C. Assign an exerc
- D. Break into sma

use to help learners

none.  
 participants' job-  
 ements to job-related  
 content.

Answer: C

Question: 11.

Two hours before the  
 noisy emergency re  
 least one hour to co  
 action for an instruc

s notified that a  
 pair will take at  
 which is the best

- C. C
  - D. Change
- course.

Answer: B

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